

## References and Projects –Livelink ECM

### **DIN (German Institute of Standardization), Berlin (2000-2002)**

Development and implementation of an enterprise template management system for MS-Office, Project management and implementation.

Duration: 18 month, several project phases

### **SIEMENS AG – ICN, Munich (2000-2001)**

eBusiness strategic consulting, business process analysis, rating of CRM-Systemen, interfacing between Livelink und ShareNet, specification of ShareNet development; implementation of a knowledge management portal, Consulting, system tests, project management.

Duration: 8 month

### **T-Systems International GmbH, Berlin, Düsseldorf, Frankfurt, Hamburg (2001-2003)**

Implementation of Livelink ECM as a central communication and cooperation platform for 40,000 users,

Implementation concepts, customizations, training concept for administrators, system administration, pilot supervision, roll-out support.

Duration: 26 month, several project phases

### **T-Systems Business Services, Berlin (2004-2006)**

Implementation of Livelink ECM as a central knowledge management platform for 2,000 - users,

Implementation concepts, customizations, XML workflow development, interfacing to Ontoprise, LDAP and single- sign-on, communities of practise. training concept and trainings for users, system administration, pilot supervision.

Duration: 12 month, several project phases

### **T-Mobile, Düsseldorf (2004)**

Implementation of Livelink ECM as a central communication and collaboration platform for 2,000 users,

Implementation concepts, customizations, installation, workflow development, add-on modules, single-sign-on, LDAP interfacing.

Duration: 6 month

### **ALTANA Pharma, Konstanz (2006)**

Implementation of a standard signing workflow with Livelink ECM modules workflow 4.0 and eSign according to the regulatory requirements of a pharmaceutical enterprise.

Workflow development, additional Livelink modules, Livereports , Webreports, extensive documentation.

Duration: 10 month

**Provincial Administration Zuid-Holland, Den Haag (2007-2008)**

Analysis of business processes, functional and technical specification of workflows to implement the business processes of the administration in Livelink ECM, Specifications, workflow development, customization of Webforms, Livereports, Webreports.  
Duration: 24 month, several project phases

**Royal Dutch Shell plc, Cyberjaya, Den Haag, Bangalore, London, Houston (2008)**

Upgrade Project, to migrate worldwide all Shell Livelink instances to the current Livelink version. There are currently about 60,000 Livelink users at Shell, working with more than 40 Livelink instances. This upgrade project has been very ambitious, due many 3<sup>rd</sup> party and customized modules. Furthermore storage of several TB of data and a hugh number of active users had to be considered. All upgrades had to be done with minimal influence on the running production systems to minimize the down time for users.  
Duration: 10 month